

2023

# Terms & Conditions for Staying at Beechworth Holiday Park with Pets

**At Beechworth Holiday Park, we understand that your pets are a part of the family! That's why we're happy to offer pet-friendly accommodation to suit your furry little friends.**

As a family friendly park, the safety and comfort of all our guests are of the utmost importance. We welcome all well-behaved dogs into our parks and other pets by negotiation. Guests can discuss their specific needs by contacting reception and speaking to one of our friendly Guest Experience Officers.

For the comfort of all our guests, here are some of the things you'll need to know and agree to when staying at a Beechworth Holiday Park with your pet.

## Things to know:

- In accordance with the Disability Discrimination Act 1992, Service/Assistance Dogs are exempt from this policy and are welcomed at Beechworth Holiday Park. If you are the owner/handler of a Service/Assistance Dog, we may ask owners/handlers to identify themselves as a person accompanied by a certified guide, hearing, or assistance dog, and for approved trainers, when working with the person and the trainee support dog.
- For our guests who may experience severe allergy issues, we offer a wide variety of cabins that are strictly pet-free for your convenience. Please contact reception and speak to one of our staff who will be able to assist in finding the right cabin for your next holiday. We cannot guarantee the availability of a pet-free cabin and therefore strongly recommend you discuss your preference upon booking your accommodation, rather than at check-in.

## For pets to be permitted in the park and in cabins, they must meet the following criteria:

- The pet's species, breed and age MUST be declared at the time of reservation/arrival.
- A maximum of two (2) dogs/cats can stay in the Pet Friendly cabins. Additional dogs are at the discretion of management and will incur higher rates. The Park reserves the right to refuse a booking with no refund if more than two (2) pets are accommodated without prior approval.
- Dogs must be house trained and well behaved.
- Please bring your own bedding and bowls for your pets.
- Though we understand that dogs do bark/howl, excessive and ongoing barking/howling is not ideal for guests to enjoy a peaceful getaway. Complaints from nearby residents and guests will be referred directly to the pet owners, including the matter of refunds due to guest relocations / early departures. The Pet owner will be held liable for any and all costs in relation to guest refunds or relocations due to complaints about the pet(s).
- Dogs that bark/howl excessively, attack or are menacing in any manner towards any guests, visitors or staff will not be permitted to stay. The dog owners and family may be asked to leave without refund and compensation fees applied after vacating the premises/Park.
- We do not permit pets to enter any of the pet-free accommodation or communal buildings such as the amenities blocks(s), swimming pool, playground, camp kitchen and laundry zones.
- Your pet MUST ALWAYS be kept on a leash. The leash must not be longer than 2m in length and the dog under the control of a suitable, responsible adult.
- Pets are not permitted to roam free around the park under any circumstances (for safety purposes).



- The Pet owner is responsible for cleaning up after your pet. Owners must pick up after their pets and deposit in the wheelie bins provided.
- An additional 'Pet Cleaning Fee' for all cabin bookings will be applied per pet per night. This amount is payable on check in or prior to arrival. Further fees/charges may be applied for excessive cleaning and/or additional pets.
- Pets are always the responsibility of their owners. Pets MUST NOT left unattended for extended periods of time or overnight. We do not take responsibility for pets left in cabins or unattended, you do so at your own risk.
- No wet or excessively dirty pets are permitted inside cabins.
- Pet blankets and accessories are not to be washed in the cabin or communal washing machines.
- Guests are requested to advise reception of any loss or damages that may have been caused during their stay and where necessary, charges will be applied as per the guest .
- Your pets are an extension of you. You will be charged for any damage at the property including damage done to plants, driveways, irrigation systems, hosepipes, outdoor furniture etc caused by your pets. Providing a pet-friendly property does not mean that your pets can cause damage and disruption within the Park property/facilities or to guests, visitors or staff.
- You agree to be responsible for all property damages and/or personal injuries resulting from your dog. You further agree to indemnify and hold harmless Beechworth Holiday Park, its owner, and operators, from all liability and damage suffered as a result of your pet.
- "Dangerous Dogs" as defined in 34A of the Domestic Animals Act 1994 are prohibited within all parks.
- The acceptance of pets (including but not limited to dogs), is at the ultimate discretion of Management. Acceptance may be revoked at any time. Park management/owners/staff may at any time contact local authorities if the pet is deemed to be a risk to other guests/visitors.
- ANY Breaches of any Beechworth Holiday Park's pet friendly policy may result in the pet and family being asked to leave without refund and any cleaning fees/compensation.

By my signature, I acknowledge and agree to the above terms and conditions whilst staying at Beechworth Holiday Park.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Pet 1:  
Species \_\_\_\_\_ Breed / Age: \_\_\_\_\_

Pet 2:  
Species \_\_\_\_\_ Breed / Age: \_\_\_\_\_

Pet 3\*:  
Species \_\_\_\_\_ Breed / Age: \_\_\_\_\_

*\* Park management approval given & higher per night fee agreed to by guest*